

WARRANTY POLICY

S-SERIES MID-SIZE AUTO SCRUBBERS

Pacific Floorcare auto scrubbers have been manufactured, tested and inspected in accordance with specific engineering requirements. These machines are warranted to be free from defects in workmanship and materials for the periods outlined below. This warranty extends only to the original purchaser when used, operated and maintained in accordance with Pacific Floorcare Operating and Maintenance instructions.

Batteries: Only a Pacific Floorcare Authorized Factory Service Center with a written factory agreement or the battery manufacturer's authorized distributor may evaluate battery serviceability on Pacific Floorcare equipment. Battery warranty is rendered null and void if the end user date of purchase is greater than 180 days from the factory ship date and/or if battery maintenance is not performed regularly. Battery cost/price will be determined using the agreed upon price between Pacific Floorcare and the battery manufacturer. Standard warranty labor and travel procedures apply as outlined elsewhere in this policy.

Wet Lead Acid Batteries: In addition to the terms above, any original equipment Pacific Floorcare Battery which has been diagnosed as unserviceable under normal use within a period of ninety (90) days from date of sale to the original user will be repaired or replaced with one of equal specification with no charge to user.

Machines without BatteryShield®: After the expiration of the above ninety (90) day period, any properly maintained battery which fails under normal use will be adjusted to the original user with a new battery of equal specification on a twelve (12) month pro rata basis from the date of purchase.

Machines equipped with BatteryShield®: After the expiration of the above ninety (90) day period, any properly maintained battery which fails under normal use will be adjusted to the original user with a new battery of equal specification on a thirty six (36) month pro rata basis from the date of purchase. Any modification of the BatteryShield® system will void the battery warranty.

AGM Maintenance Free Batteries: In addition to the terms above, any original equipment Pacific Floorcare Battery which becomes unserviceable under normal use within a period of two (2) years (730 days) from date of sale to the original user will be repaired or replaced with one of equal specification with no charge to user.

Wear Items: This warranty does not apply to wear parts and accessories such as carbon motor brushes, floor brushes or pad drivers, belts, hoses, squeegee blades, etc..., nor does it apply to damage or failure caused by improper use, abuse or neglect.

Orbital Scrub Head Isolators: Isolator replacement parts on the Orbital Scrub Head will be covered for 5 years or 5000 hours (whichever comes first) when diagnosed and determined faulty by an Authorized Pacific Warranty Service Provider.

Travel: Travel time for warranty repair is authorized for a period of ninety (90) days following the date of sale to the end user, with a maximum of three (3) hours per claim.

Labor: Only a Pacific Floorcare Authorized Factory Service Center with a written factory agreement is entitled to make warranty repairs to Pacific Floorcare equipment. Labor for any warranty repair is authorized for a period of one (1) year following the date of sale to the end user. Once an authorized service provider has been identified, it is the end user's responsibility to contract repairs. The authorized service provider will file any verified warranty costs with Pacific Floorcare in accordance with the written factory agreement.

Parts: Only a Pacific Floorcare Authorized Factory Service Center with a written factory agreement may evaluate component serviceability on Pacific Floorcare equipment. Parts determined to be defective are covered for a period of three (3) years following the date of sale to the end user. Pacific Floorcare reserves the right to inspect defective parts prior to crediting any warranty claims.

Rotationally Molded Components: Rotationally molded components determined to be defective are covered for a period of ten (10) years following the date of sale to the end user.

Return Material Authorization (RMA): Warranty credit or replacement of return parts including motors, switches, etc..., is subject to incoming inspection of those items.

Disclaimer: This warranty limits Pacific Floorcare's liability to the repair of the product and/or warranted parts replacement and does not include incidental or consequential damages arising from the use of a Pacific Floorcare machine whether defective or not. This warranty is in lieu of all other expressed or implied warranties and is extended to the original purchaser/user only.