

TECHNICAL SERVICE BULLETIN



Nilfisk

Number: TSB-FC-2018-019

Symptom: SW update

Date: 30 /12 / 2018

Urgency: General

Author: Alberto Rastelli

Urgency:

☐

HIGH: Rework needs to be done immediately

☐

MEDIUM: Rework needs to be done by next possible occasion

☐

LOW: Rework to be done if necessary

☒

GENERAL: General information

INFORMATIONAL BULLETIN:

Software update of both display and main board for a number of improvements:

- New TrackClean protocol require update of the machine boards to align the machine compatibility and the electronic communication to the new module.
- New specific profile for the EnerSys "NexSys" batteries related to the machine discharge cut off level and battery gauge identification (No change on the onboard charger profile because Nexis usually fast charge so combined external charger).

PRODUCTS:

SC500 & SC2000

ECO / ODM #: 1007951 & 1008010

PRODUCTION SOLUTION IMPLEMENTATION DATE and / or SERIAL NUMBER:

SC 500—Implementation in production starting from S/N **3510183900293** , W39 2018

SC 2000—Implementation in production starting from S/N **3510183700041** , W37 2018

FIELD CORRECTIVE ACTIONS:

Replace both controller at the same time on the field machines before the breaking serial nr to enable the new TrackClean features.

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SPARE PARTS or Kits Needed:

Same spare P/N:

SC500

9100002246 - CONTROLLER MAIN MACHINE— SW version 4.2

9100001761 - CONTROLLER DISPLAY— SW version 5.2

SC2000

9100002376 CONTROLLER MAIN MACHINE— SW version 4.2

9100002373 CONTROLLER DISPLAY— SW version 5.2

EDC & USDC inventories have been purged and replaced with latest version of board.