



NuSource

MANUFACTURERS FOR THE COMMERCIAL CLEANING INDUSTRY

WARRANTY POLICY

10 year coverage

Subject to the conditions stated below, NuSource warrants parts and labor on rotationally molded polyethylene tanks/housings and injection molded vacuum head assemblies to be free from defects in materials and workmanship for a period of ten years to the original purchaser.

3 Year Coverage

Subject to the conditions stated below, NuSource warrants parts and labor on all other NuSource components to be free from defects in materials and workmanship for a period of three years to the original purchaser.

1 Year Coverage

Subject to the conditions stated below, NuSource offers a limited warranty on parts and labor on the following equipment: parts and accessories to be free from defects in materials and workmanship for a period of one year to the original purchaser.

Dual Motor Upright Vacuum NU18DMV, NU14DMV

Back Pack Vacuum NUBPV

Floor Dryer NU3CD

Wet/Dry Vacuum NU20EPWD, NU15EPWD, NU6WD, NU3WD

Dry Canister Vacuum NU2DCV

All Tools and Accessories

All Battery Chargers

All Batteries are pro-rated for 1 year

Allowable Travel Time Warranty Reimbursement:

Eligible equipment: All battery and propane powered equipment products. Warranty period: 90 days from date of sale to the original purchaser. A maximum 60 mile round trip at 44 cents per mile will be allowed for warranty consideration.

Propane Machine Warranty:

Honda engines are warranted by Honda for a period of 2 years against manufacturer defects. Kawasaki engines are warranted by Kawasaki for a period of 2 years against manufacturer defects. All other components (except wear items)* are warranted by NuSource for a period of 3 years.

***Wear Items exempt from Warranty consideration include but may not be limited to: power cords, transport wheels, vacuum bags, belts, squeegee blades, pad drivers, clutch plates, handle grips, filters, screens, throttle cables, brushes and carbon brushes.**

Subject to the conditions and exceptions stated in this warranty, NuSource warrants the NuSource products to be free from defects in material and workmanship, under normal use and service, for the periods listed under the warranty policy to the original purchaser. At any time during the warranty period, NuSource will furnish replacement parts for the NuSource parts to the original purchaser. Such parts will be furnished and charged including transportation costs, to the original owner through any NuSource authorized Service Distributor. If the original part is returned within the warranty policy period from date of delivery for inspection by NuSource and is found to be defective the owner will be credited for the cost of replacement parts plus shipping and handling. Replacement parts that have become defective through wear or abuse are not included in this warranty.

This warranty does not apply to damage or defect caused by accident, misuse, negligence, fire, or to any NuSource product which has been serviced or repaired by other than an authorized NuSource Service Distributor or NuSource factory personnel. This warranty is void if products are used for any purpose other than that which was intended. There are no other warranties expressed or implied. In no event shall NuSource be liable for incidental or consequential damages or any damage to person or property. (Please note some states do not allow the exclusion or limitations for incidental and consequential damages)