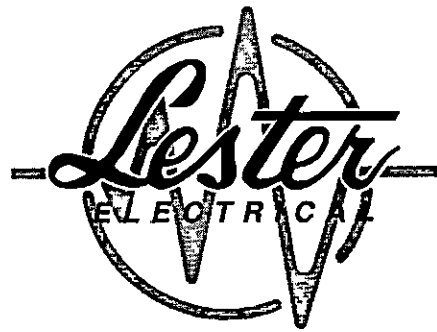


3/27/2017

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IMPORTANT SAFETY NOTICE

We have become aware of a scenario with our E-Series II battery charger models 28060, 28070, 28080, 28090, 28100 and Links Series battery charger models 28080, 28090, 28100 where there is a remote risk that a failed component on the control board can overheat and, in an even more remote scenario, cause the failed component on the control board to burn and pose a potential fire hazard. Again, these are remote scenarios, but we are issuing this notice to inform you of the situation. We have two options available to resolve this issue:

Option #1 – End- User Self-Repair: Direct the end user to our Field Action Website:

<http://e2fasite.com/zero> and have them register their Serial Number. We will send out a replacement board directly to the end-user. The self-repair will take about 10 minutes to complete and only requires a Philips screw driver. They will receive an additional 1-year warranty on their charger for completing the self-repair.

Option #2 – Dealer/Service Provider re-work: Contact us directly with the contact information at the end of this letter or go to our Field Action Website: <http://e2fasite.com/zero> and register the Serial Numbers that you will re-work for end-users. We will send out a replacement boards. After the re-work is completed, Lester Electrical will reimburse the Dealer/Service Provider \$30 for each charger re-worked.

Until the field action has been executed to resolve the issue, if an end-user chooses to continue to use an affected battery charger model, it is important that they are operating the product according to the User's Manual (available online) and the Instructions and Cautionary Marks on the battery charger. Specifically, the following instructions should be followed.

WARNING: TO REDUCE THE RISK OF FIRE, INSTALL THIS BATTERY CHARGER ON A SURFACE OF NON-COMBUSTIBLE MATERIAL SUCH AS BRICK, CONCRETE, OR METAL.

WARNING: DO NOT DISCONNECT THE CHARGER DC OUTPUT PLUG FROM THE BATTERY RECEPTACLE WHILE A CHARGE CYCLE IS IN PROGRESS.

As of 3-27-17 we have resumed production on all E-Series II Models: 28060, 28070, 28080, 28090, & 28100.

If you have questions, please do not hesitate to contact us at E2FA@lesterelectrical.com or 402-477-8988.

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