



Dear Valued Customer,

Congratulations on the purchase of your Prospector 500 carpet extractor with heat! The world of carpet cleaning is becoming more high-tech and competitive and we strive to provide you with the most innovative products. Our carpet extractor is yet another example of this, bringing a new dimension to carpet and upholstery cleaning with its cutting-edge features, quality and value.

Please review this manual, paying careful attention to the “Safety Instructions” section. Keep in mind that any unnecessary damage, neglect or abuse of this machine will void your warranty. You can be confident that simple maintenance will ensure that your Prospector carpet extractor provides quality performance for many years to come.

If warranty questions arise, please consult your manual or contact your local Jon-Don store. Should you have any questions regarding maintenance, replacing parts, or ordering parts please call your local Jon-Don service department, or our technical support team at 800-556-6366 extension 8291.

Before you begin using your carpet extractor, please thoroughly review this owner’s manual.

Again congratulations on the purchase of your Prospector 500 carpet extractor with heat.

New Equipment Warranty

Lifetime warranty on roto-molded body, 2-years on vacuum motors, 1-year on 500 psi pump and all electrical parts.

Warranty Policy

All equipment is inspected and tested before shipping from the manufacturer. All parts are warranted to be new and free from defects in workmanship and material, under normal use to the original retail purchaser. This warranty limits manufacturer’s liability for defects in workmanship or materials for replacement of defective parts only. The manufacturer accepts no liability for incidental or consequential damages arisen from the use of any equipment, defective or not. This warranty is in lieu of all expressed or implied warranties and is extended only to the original retail purchaser. Manufacturer sales and service representatives are not authorized to waive or alter the terms of this warranty, or to increase the obligations of the manufacturer under the warranty. Parts replaced or repaired under this warrant are warranted for the remainder of the original warranty period.

Freight charges and travel charges to and from the service provider shall be covered for ninety (90) days from the purchase date. After the ninety (90) day period, these freight charges shall be paid by the equipment owner, subject to manufacturer discretion. Certain circumstances may require additional consideration. No travel charges shall be covered after ninety (90) days.

The manufacturer covers up to one (1) year (365 days) of service labor at the manufacturer’s calculated hourly labor rate/ repair time when performed by a manufacturer’s authorized service provider. Ultimately, labor reimbursement costs are at the discretion of the manufacturer. After one (1) year, the original retail purchaser is responsible for all labor costs with no manufacturer reimbursement.

The warranty starts on the purchase date by the original purchaser from an authorized Jon-Don, Inc. distributor, subject to proof of purchase. The Machine Registration Form must be completed online at the time of purchase. If proof of purchase cannot be identified, the warranty start date is ninety (90) days after the date of sale to an authorized Jon-Don, Inc. distributor.