

REDLINE PRODUCTS, INC. LIMITED WARRANTY

Redline Products Inc. warrants its products to be free of defects in workmanship or materials, to the original purchaser only, for a period of 90 days on wear parts*, 1 year on pumps and vacuum motors** and 5 years on rotational molded housings***. Normal use, abuse, neglect, chemical change, lack of maintenance or modification is absolutely disclaimed and will not be covered. This warrantee is limited to exchange of any part deemed defective by the manufacturer. This warrantee does not cover Labor and each dealer or service center will charge labor at its prevailing rate. Any transportation or freight costs incurred are not covered by this warrantee and is the sole responsibility of the purchaser. Redline Products Inc. also reserves the right to make changes in materials and specifications and to amend this warrantee at its discretion at any time with out written notice or obligation.

There are no other warranties, either expressed or implied beyond the description on the face hereof. Redline Products Inc. will not be responsible for incidental or consequential damage, property damage, personal injury/death arising from the use of any Redline product to the extent permitted by law. Nor shall Redline Products Inc. incur any other obligations or liabilities on its part or be liable for any lost profits, incidental damages, consequential damages, time charges or any other losses incurred in connection with the purchase of equipment or exchange of parts under this limited warrantee.

To obtain parts exchange under this warrantee the complete unit, intact, must be serviced by a Mytee Products, Inc. Distributor or a Mytee Products, Inc. Authorized Service Center.

*Wear parts are defined as any items that wear out in the normal course of use such as but not limited to, molded inserts, vacuum and pump motor carbon brushes, bearings, gaskets, pump and regulator seals, pump valves, wheels, brass fittings, power chords, hoses, switches, heater elements and heater sensors.

** Components such as pumps and vacuum motors are subject to the warrantee of the manufacturer of the said component. Redline Products Inc. Responsibility is limited to exchange of the defective part only and not exchange of the entire component.

*** Warrantee on rotational molded housings is limited to rusting, chipping or cracking of housing thru normal use.

RETURNED MATERIAL AUTHORIZATION PROCEDURE

It is the responsibility of any Authorized Service Center (ASC) or Distributor with written authorization to ensure the Customer's equipment is repaired as soon as possible. If the Distributor does not have the facilities to repair the equipment it may be shipped back to Redline Products, Inc. or to any one of Redline Products, Inc. ASC for repair. Only Redline Products, Inc. or its authorized dealers with written authorization, service centers, and agents may make warranty repairs on these products. All others do so at their own risk and expense.

The Distributor must follow Redline Products, Inc. standard RMA procedure:

1. When a repair falls within the Warranty time period for a piece of equipment, the Distributor will fill out an RMA/Warranty claim form. This form will act as a repair order to replace any defective parts.
2. All defective parts must be returned to Redline Products, Inc. with the RMA/claim form for evaluation at the customer's expense. **This shipping is non-refundable.** All warranty claims are subject to an evaluation by Redline Products, Inc. to determine if warranty will be approved. Any credit for repair and/or parts will only be issued upon evaluation and approval from Redline Products, Inc.
3. When Warranty is approved, the Distributor's account will be credited for the replacement part(s). Redline Products, Inc. will ship the warranted replacement part(s) to the Distributor prepaid. If Warranty is denied the Distributor's account will not be credited for any parts sent for this claim.