Troubleshooting

PROBLEM	CAUSE	SOLUTION	
No machine function	Console lid is open	Close console lid	
No power to machine	Battery disconnected	Check all battery cable connections	
	Emergency shut-off activated	Reset	
	Battery cables corroded	Clean connections	
	Faulty key switch	Replace switch	
	Batteries not plugged in	Plug batteries in	
	On Board charger plugged in	Un-plug and stow cord	
Little or no propel	Low battery charge	Charge batteries	
	Tripped circuit breaker	Reset controller circuit breaker	
	Controller protecting motor from overload	Controller limits motor amperage. Allow unit to cool down for several minutes.	
	Machine is stalled against an obstacle	Remove obstacle or push machine away	
	(threshold, curb, etc.)	from obstacle	
	Controller overheated	Allow cool down period	
	Loose motor connection	Check wires and connections from controller to motor	
	Faulty throttle circuit or potentiometer	Check wires and connections from and potentiometer resistance	
	Drive Lever disengaged	Engage drive	
Machine does not change speeds	Faulty speed control circuit or switch	Check wires & connections	
Forward speed only		Check wires & connections	
Reverse speed only	Faulty forward/reverse circuit		
Battery indicator light flashing	Battery needs charged	Charge Battery	
	Controller is indicating a fault code	See fault code table	

PROBLEM	CAUSE	SOLUTION
Vacuum motor does not run, or runs slowly	Faulty vacuum circuit or switch	Check wires & connections
	Worn vacuum motor brushes	Replace brushes, check commutator
	Vacuum circuit breaker tripped	Reset circuit breaker
Poor burnishing performance	Debris caught in pad	Remove debris or change pad
	Worn pad	Replace pad or flip pad
	Improper pad used	Contact equipment or application specialists
	Low battery charge	Charge batteries
Burnisher motor does not run, or runs slowly	Circuit breaker tripped	Reset circuit beaker
	Low battery charge	Charge battery
	Faulty brush circuit or motor	Check wires, connections and motor
	Worn brush motor brushes	Replace brushes, check commutator
Deck does not go down	Actuator circuit breaker tripped	Reset actuator circuit breaker

Battery Discharge Indicator Troubleshooting

The battery indicator flashes when a problem occurs. The table below list solutions for the indicated problems.

Number of flashes	Problem	Solution
1	The battery needs charging, there is a bad connection to the battery or dependent on the programming, may indicate that the battery lockout function is active and the controller is in a restricted mode of operation. Check the connections to the battery.	If the connections are good, try charging the battery.
2	There is a bad connection to the drive motor.	Check all connections between the motor and the controller.
3	The drive motor has a short circuit to a battery connection.	Contact your service agent.
4	The battery charge level has fallen below the battery Lockout Level and the controller is inhibiting burnisher motor function.	Charge the battery.
5	Not used.	-
6	The controller is being inhibited from driving, this may be because the battery charger is connected (on board charger only).	Disconnect battery charger.
7	A throttle fault is indicated.	Make sure that the throttle is in the rest position before switching on the machine.
8	A controller fault is indicated.	Make sure that all connections are secure.
9	The parking brake has a bad connection.	Check the parking brake and motor connections. Make sure the controller connections are secure.
10	An excessive voltage has been applied to the controller. This is usually caused by a poor battery connection.	Check the battery connections.
-	Blinks once every 5 seconds	Sleep mode, cycle key switch