

Release Date:
January 24, 2023



Technical Service Bulletin

MODEL(S) AFFECTED: **NA T300, T300e, T500, T500e, T600, T600e and Speed Scrub 300/500 Scrubbers**
Models equipped with the new membrane panel design and UI board 1261320

SUBJECT: Two minor UI board behavior issues have been identified:
1. The membrane panel indicators fail to turn on.
Cause: If key is cycled too quickly (off and back on again), the UI board may not boot up as normal.
2. T600/T600e with on-board battery charger: The BDI LED indicators fail to turn on when charging.
Cause: If battery charger is plugged in, then unplugged and plugged back in again in a short time span, the UI board may not boot up as normal.

PURPOSE: To resolve the above UI board behavior issues simply perform the following:
1. Turn off key and wait longer than one second before cycling key.
2. Unplug charger for up to one minute to refresh UI board then reconnect charger.
Or if problem persists, also turn key on before charging.

NOTES: Engineering is planning to have this issue resolved by late March, 2023.
Warranty Information: Standard warranty terms apply.

Models manufactured after the following serial numbers or SOP date:

SN T300- SOP date: 01/25/2023
SN T300e- 11055626
SN T500- SOP date: 02/06/2023
SN T500e- 11054675
SN T600- SOP date: 02/22/2023
SN T600e- 11059746
SN SS300- 11055933
SN SS500- 11056385

New Membrane Panel Design and UI Board 1261320



T300 Membrane Panel



T500e/SS500/T600e Membrane Panel



T300e/SS300 Membrane Panel



T300 Pro- Membrane Panel



T500/600 Membrane Panel