

STANDARD WARRANTY POLICY

RPS Corporation warrants its Machines and Original Equipment Accessories to be free of manufacturer's defects in materials or workmanship for the periods specified below. Warranty will be granted at the sole discretion of RPS Corporation and is subject to final claim and parts review by RPS Corporation and its vendors. This policy is effective January 1, 2014 and is subject to change on production units at a future date.

COVERAGE, EXCLUSIONS AND LIMITATIONS:

BATTERY POWERED MACHINES:

PARTS:	36 months or 1,500 hours (Power On meter)
LABOR:	12 months
TRAVEL:	3 months (150 mile maximum)
POLY TANKS:	7 Years or 3,000 hours (Water must not exceed 135°F/57°C) Freight coverage for 3 Years under the parts section of warranty.

AC POWERED MACHINES:

FLOOR MACHINES: All EDGE and ORBITZ Models

PARTS:	1 Year
LABOR:	90 Days
MOTOR:	2 Years(1,500 hour)

ZERO3 WALL MOUNT/PORTABLE UNITS: Unit Must be Shipped back to Factory

PARTS:	6 Month
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BACKPACK VACUUMS: Unit Must be Shipped back to Factory

PARTS:	3 Years
LABOR:	3 Years

CARPET SPOTTER/EXTRACTOR: Unit Must be Shipped back to Factory

PARTS:	3 Years
LABOR:	3 Years

NEW PARTS: 90 day warranty on OEM replacement parts (when installed by an authorized dealer)

VALIDITY: Machine is serviced by Factory Authorized Personnel and a fully completed Machine Delivery Form (online or fax) is on record at RPS Corporation.

LIMITATION: Warranty will begin on date of machine installation to end-user or 6 months after shipment from RPS Corporation to the distributor if unsold at that time.

This warranty includes all parts and original equipment accessories on the machine except **normal wear items**. Some examples of these wear item exclusions are:

- EDGE/ORBITZ isolators (1,000 hours on average)
- EDGE/ORBITZ Grip Face
- Squeegee Blades, Wiper Blades, Skirts and Curtains.
- Caster Wheels, Squeegee Wheels and Bumpers.
- Lights (Strobe, Headlights, or Bulbs).
- Chains and Belts.
- Filters, Screens, and Vacuum Bags.
- Motor Brushes and/or commutator wear.
- Brooms, Brushes, Pads and Pad Retainers.
- Hoses and Tubing.
- Drive Tires, Foam Filled/Pneumatic Wheels, Tubes or Valve Stems.
- Rubber Floor Seals or Gaskets.
- Vacuum motors with evidence of moisture or debris intrusion or > 400 hours.
- Batteries (see below)

NOT COVERED: Routine maintenance, adjustments or parts damaged from abuse, neglect, improper use of the machine, or lack of scheduled "daily, weekly, monthly" maintenance in accordance with our published PM Sheets.

BATTERIES: Warranted through the battery manufacturer for One Year (pro-rated) from the date of delivery. The battery manufacturer approves or denies the warranty coverage after their analysis. Labor and Travel credit through RPS is applicable once a warranty defect has been confirmed.

NOT COVERED: Damage from lack of maintenance/lack of water, use of a non-OEM charger, or use of non-distilled water.

BATTERY TERMINALS: Battery terminals and cable connections are covered for 30 days from the shipment of the machine. (Battery terminals and cables should be inspected, cleaned and secured upon installation of the machine and then every 30 days thereafter.)