

DATE: 2/5/24

TO: All Customers

SUBJECT: FM1700, FM2000, & 225BU Strain Relief Retaining Nut

Dear Valued Partner:

During our inspection process of the 225BU and FM production models it was discovered on some units the pigtail retaining nut had not been tightened properly. When the retaining nut is not tightened properly, the cord or pigtail will move up and down in the strain relief. Overtime this could cause the cord to pull out of the handle, creating a potential for electrical shock.

Please take immediate steps to check all the machines in your inventory to verify the pigtail retaining nut is properly tightened. The retaining nut should be tight enough that the cord cannot move up and down inside the strain relief. The illustration below shows the details as to how to tighten the retaining nut.

If you have a machine with a cord or pigtail that has been damaged due the strain relief being loose, immediately take the machine out of service until the component can be replaced.

If you have any questions on this issue, please contact your Amano Pioneer Eclipse representative.

Handle Fitting

Hold (Do Not Turn)
with a 7/8" Open
End Wrench

Retaining Nut

Turn Counter-Clockwise with
another 7/8" Open End
Wrench until the cord cannot
move up and down freely

Note: DO NOT Overtighten.
This could damage the cord
insulation

