
Attention Service Manager/Parts Department

Bulletin Level: 2*

Specific Warranty Coverage: Standard Warranty Coverage

Subject: Improved Battery Connector Available

Models Affected: Focus II L17/L20/S20/Boost 20

Parts List Form Number Affected: 9097066000

ECO#: ODM 3841

Informational Bulletin: N/A

Issue: Battery Connector failure

Cause: See Figure 1. Degradation of the Battery Connector due to exposure to detergent/chemical vapors

Corrective Action: Factory: A new 120-amp polycarbonate Battery Connector, p/n 9098762000, replaced Battery Connector p/n 1461986000 effective after SN 102717482. The polycarbonate connector is more resistant to detergents and chemicals.

Field: See Figure 2. If your Battery Connector is damaged or appears degraded, replace it with the new polycarbonate Battery Connector, p/n 9098762000. Note that the new polycarbonate Battery Connectors are marked with a "P".

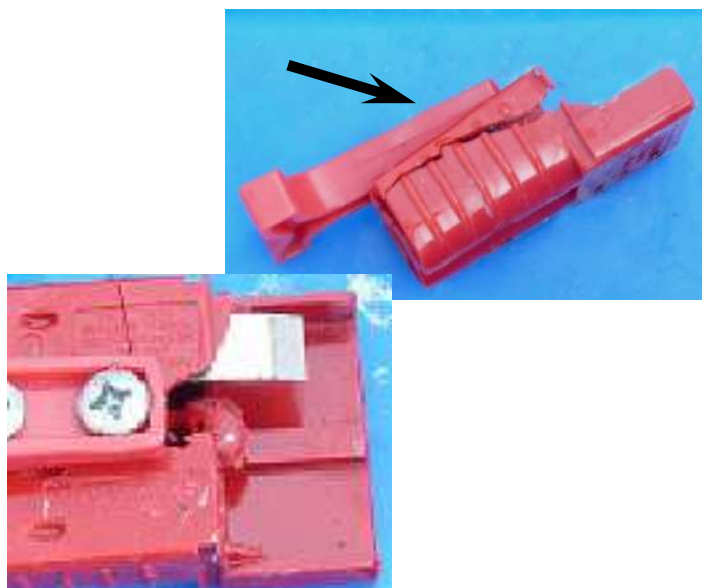


Figure 1 – Damaged Battery Connector



Figure 2 – New Polycarbonate Battery Connector

* **Technical Service Bulletin Levels:**

Level 1: These Bulletins contain general information and are without specific warranty coverage.

Level 2: These Bulletins describe continuous quality improvements that are made to products. Specific warranty coverage may apply and if so is noted in the Bulletin.

Level 3: These Bulletins describe a quality problem that has been determined to require a mandatory update to the product. Specific warranty coverage is as noted in Bulletin.