
Attention Service Manager/Parts Department

Bulletin Level: 1*

Specific Warranty Coverage: N/A

Subject: An Optional Stainless Steel/Polyurethane Caster Wheel Kit, p/n 9098619000, is Now Available- ***TSB was issued in error as the new caster noted is not applicable to the Focus II traverse and non traverse models which use original caster P/N's 909654000 & 9096602000 vs P/N 909690000 noted below.***

Models Affected: Focus II L17/L20/S20 and BOOST L20

Parts List Form Number(s) Affected: 9097066000

ECO#: ODM 3682

Informational Bulletin: In some high or repetitive impact loading applications, premature wear of the caster wheel may occur. Also, in some tile floor applications the tire may leave marks.

To address these applications a new Caster Wheel Kit, p/n 9098619000, has been released. The new Caster Wheel has a stainless steel hub with polyurethane tire that provides enhanced service life and a reduced potential to mark tile floors.

Note: Kit 9098619000 includes two Caster Wheels, p/n 9098618000.



**Figure 1 – Original Caster Wheel,
p/n 9096900000**



**Figure 2 – New Optional Caster
Wheel, p/n 9098618000**

* **Technical Service Bulletin Levels:**

Level 1: These Bulletins contain general information and are without specific warranty coverage.

Level 2: These Bulletins describe continuous quality improvements that are made to products. Specific warranty coverage may apply and if so is noted in the Bulletin.

Level 3: These Bulletins describe a quality problem that has been determined to require a mandatory update to the product. Specific warranty coverage is as noted in Bulletin.