
Attention Service Manager/Parts Department

Bulletin Level: 1*

Specific Warranty Coverage: N/A

Subject: Change to Stainless Steel/Polyurethane Caster Wheel Kit, p/n 9098619000

Models Affected: Focus II L17/L20/S20 and Focus II Boost L20

Parts List Form Number Affected: 9097066000

ECO#: ODM 3682

Informational Bulletin: In some high or repetitive impact loading applications, premature wear of the caster wheel may occur. Also, in some tile floor applications the tire may leave marks.

To address these application issues a new Caster Wheel Kit, p/n 9098619000, has been released. The new Caster Wheel has a stainless steel hub with polyurethane tire that provides enhanced service life and a reduced potential to mark tile floors.

Note: Kit 9098619000 includes one Caster Wheel. If two wheels are required, two kits will need to be ordered.



**Figure 1 – Original Caster Wheel,
p/n 9096603000
(no longer available)**



**Figure 2 – Urethane Caster Wheel, p/n
9098619000 (1 Per Kit)**

* **Technical Service Bulletin Levels:**

Level 1: These Bulletins contain general information and are without specific warranty coverage.

Level 2: These Bulletins describe continuous quality improvements that are made to products. Specific warranty coverage may apply and if so is noted in the Bulletin.

Level 3: These Bulletins describe a quality problem that has been determined to require a mandatory update to the product. Specific warranty coverage is as noted in Bulletin.