

Subject: Loose On-Board Charger Connection
Product(s): All Small / Micro Scrubbers
20 inch / 51cm or less
System: Charging
Number: TSB-FC-2013-126
Date: 25 June 2013
ODM/ECO: ODM 5260
Urgency: Level 1

SYMPTOM:

Batteries will not charge

ISSUE:

The charger cord repeatedly becomes unplugged

CAUSE:

During normal operation the charger cord and the power cord connection point can loosen and become unplugged

PARTS LIST NUMBERS / MODELS AFFECTED:

All Auto / Walk-behind scrubbers containing on-board chargers with 20 inch / 51 cm scrub decks or less

9099123000	9099627000	9099603000	9096913000	9096911000
9097066000	9099229000	9096772000	9099650000	Adfinity 20
BA 451	BA 551	Focus II 20	SC350	SC400
SC450	Scrubtec 337 / 337.2	Scrubtec 343 / 343.2	Scrubtec 545	Vantage 14 / 17

PRODUCTION CORRECTIVE ACTIONS:

- All machines with hidden cable connection points will have cable tie system installed during production (see Figure 1)



Figure 1

SOLUTION IMPLEMENTATION DATE and/or SERIAL NUMBER:

- Implementation Shipping Date: 25 JUN 2013
- Serial Numbers: Multiple

FIELD CORRECTIVE ACTIONS:

- The same effect can be achieved in the field folding the cord over itself and fastening with 2 zip ties, 1 on each side of the interconnect point

Technical Service Bulletin Levels

Level 1: General Information
Level 2: Continuous Quality Improvement
Level 3: Mandatory Update