



Nilfisk

TECHNICAL SERVICE BULLETIN

Number: TSB-CAS-2019-003

Symptom: IoT module not powering up

Date: 25 October 2019

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Urgency: **LOW:** Rework to be done if necessary

Before performing any service ensure safety precautions are followed! Disconnect any applicable power systems. Use of a personal grounding strap is strongly recommended when working with any electrical system.

Symptom:	IoT module not powering up.
Products:	56104506, 56104507, 56104508 and 56104509 SC 50 units.
System:	Electrical System
Related/Prior TSB:	Not Applicable

ISSUE:

56122730 IoT module (Also Known as Cellular gateway Assy, US) or 56122733 IoT module (Also Known as Cellular gateway assy, EU) won't generate a WIFI signal and won't power up.

None of the IoT module LED will light up.

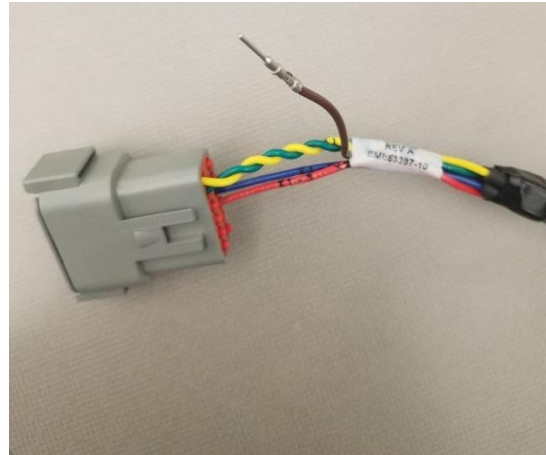
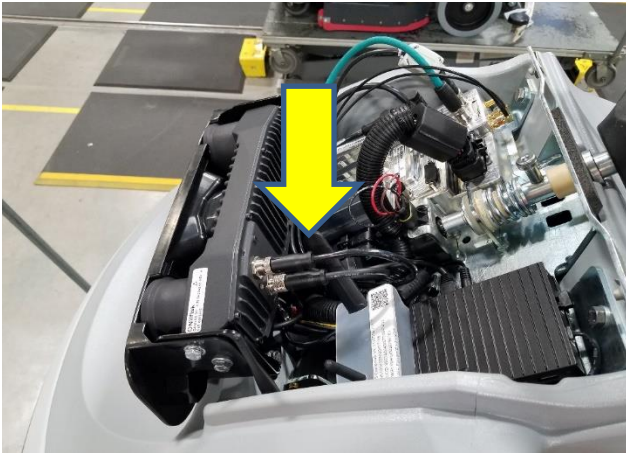


No LED lights up



CAUSE:

56122738 harness open. Brown wire terminal is not seated all the way in the connector.

**PRODUCTION SOLUTION IMPLEMENTATION DATE and/or SERIAL NUMBER:**

Implementation Shipping Date: **August 15 2019**

Serial Number: **1000069975**

ECO:

Not applicable

FIELD CORRECTIVE ACTIONS:

Reach 56122738 harness and verify all pins are seated all the way in the connector by gently pulling it. There is no need to remove any component. If a terminal slides out of the cable, push it in all the way.

TOOLS REQUIRED:

No tools required.

SPARE PARTS or KITS NEEDED:

New part numbers: Not applicable.

Obsoleted part numbers: Not applicable