



Urgency:



GENERAL: General
information

SYMPTOM:

Vacuum created in the solution tank, solution flow output reduced.

PRODUCTS:

ALL [SC1500, SC750/800, Focus II Rider, Scrubtec R6xx, Adphibian, Aquaplug, AX651, Clean Track L24, ES4000, Micro Spray Restroom Cleaner, All Cleaner Restroom Cleaner, Restroom Cleaner TFC, All Cleaner XP, Advenger & Advenger ST, BR755/855, APC 328, 12 Gal. EU Restroom Cleaner, 12Gal. Recovery Restroom Cleaner, Convertamatic]

SYSTEM:

Solution System

ISSUE:

The threaded solution tank cap (P/N 56601599) is not venting fast enough and is creating a vacuum inside the solution tank. May only occur when draining the solution tank and when using maximum solution on certain models.

CAUSE:

The current 2-Slot Vented Cap when tightened, restricts the maximum solution flow rate to about 0.5 gpm by limiting the amount of air venting back into the tank. If cap is fully tightened on the solution fill opening when trying to drain the solution tank and when using maximum solution flow rates on certain models, a vacuum can develop inside the tank drawing the sides of the tank in.

ECO / ODM #:

A-11529

PRODUCTION CORRECTIVE ACTIONS:

The current 2-Slot Cap is being replaced by a higher flow 6-Slot Cap .

PRODUCTION SOLUTION IMPLEMENTATION DATE and / or SERIAL NUMBER:

First production machine with new CAP-EXTRA VENT installed as Standard equipment:

Implementation Shipping Date: 7th Dec. 2015

Serial Number: 4000101673



Number: TSBFC-2015-031 Various Machines

Symptom: Vacuum created in solution tank,
reduced solution flow

Date: December 7th, 2015

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Author: Aaron Clark

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FIELD CORRECTIVE ACTIONS: (All machines built prior to Serial Number 4000101673)

Replace existing 2-Slot CAP-RAW WITH TETHER (56601599) with new 6-Slot CAP-EXTRA VENT (56510442).
See pictures below.

SPARE PARTS or Kits Needed:

56510442 CAP-EXTRA VENT higher flow 6-slot vented cap with tether

COMPONENT LOCATIONS / PICTURES:

