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## Attention Service Manager/Parts Department

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**Bulletin Level:** 2\*

**Specific Warranty Coverage:** Standard Warranty Coverage

**Subject:** Continuous Product Improvement - Introduction of More Robust Rocker Switch Assembly

**Models Affected:**

| Model    | Description        |
|----------|--------------------|
| 56265002 | NILFISK AX410      |
| 56265004 | KENT KLENZOR-16    |
| 56265005 | KENT KLENZOR-18MPH |
| 56265000 | AQUACLEAN 16XP     |
| 56265003 | AQUACLEAN 16ST     |
| 56265008 | AQUACLEAN 18ST     |
| 56265001 | AQUACLEAN 18FLX    |
| 56265302 | AX310              |
| 56265303 | AX310J             |

**Parts List Form Numbers Affected:** PL56042453, PL56042506, PL56042452, and 56042465

**ECO#:** A-6488

**Information Bulletin:** N/A

**Issue:** In some applications, premature rocker switch failure is causing the internal switch contacts to degrade quickly (Figure 3).

**Cause:** This premature failure is caused by the high in-rush current characteristics required for initial vacuum motor startup.

**Corrective Action:**

Effective March 31<sup>st</sup>, 2011 and beginning with serial number 4000015734, the switches that had been used previously were changed to a new and improved switch:

New switch 56381823 replaced switch 56265097

New switch 56381824 replaced switch 56265107

\* **Technical Service Bulletin Levels:**

**Level 1:** These Bulletins contain general information and are without specific warranty coverage.

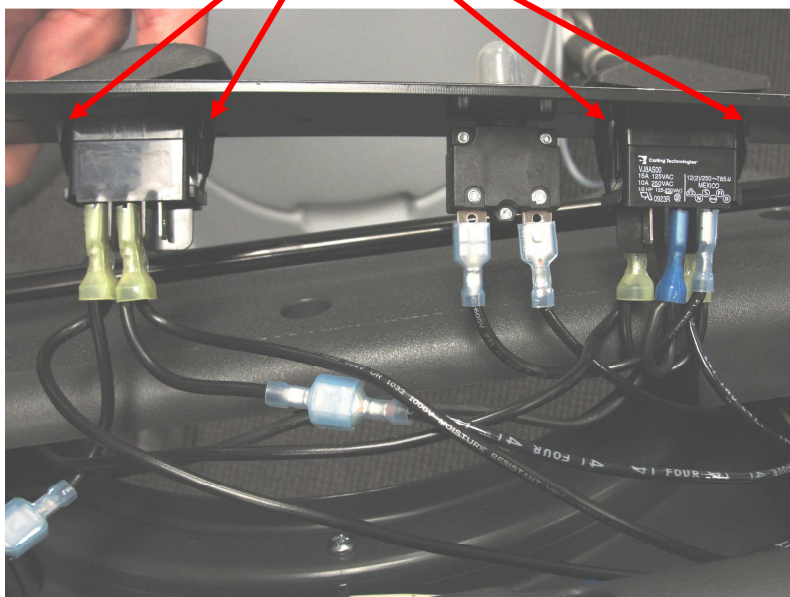
**Level 2:** These Bulletins describe continuous quality improvements that are made to products. Specific warranty coverage may apply and if so is noted in the Bulletin.

**Level 3:** These Bulletins describe a quality problem that has been determined to require a mandatory update to the product. Specific warranty coverage is as noted in Bulletin.

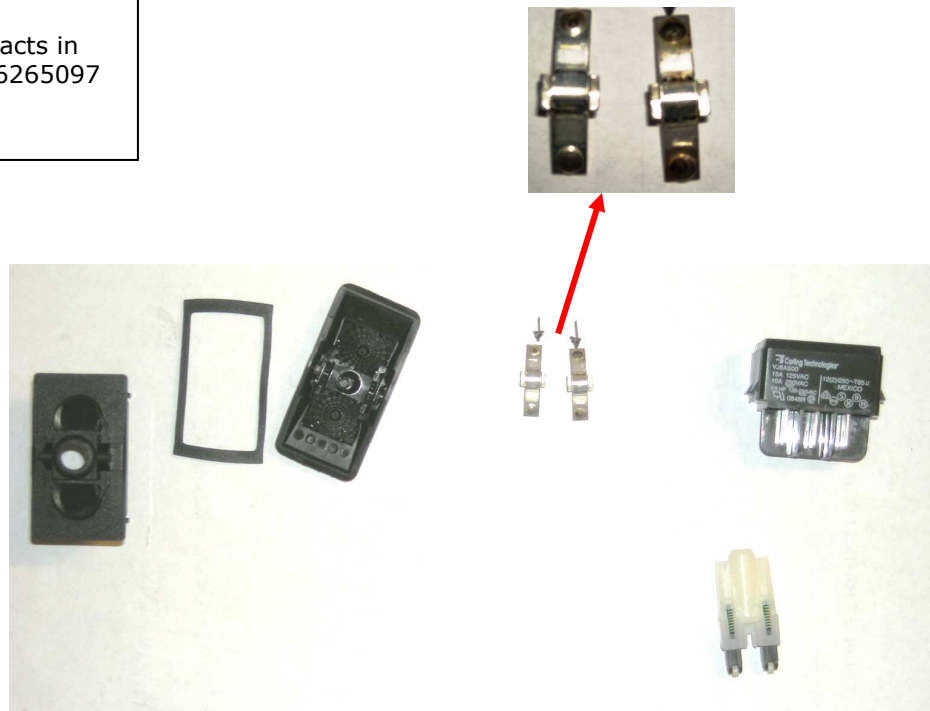
**Figure 1:**  
Remove panel and  
switch assembly



**Figure 2:**  
Press in the locking tabs  
and release the switch  
from the panel



**Figure 3:**  
Degraded contacts in  
old switches 56265097  
and 56265107



**Figure 4:**  
Replacement switch  
shown

