

TECHNICAL SERVICE BULLETIN

NSS® Enterprises, Inc.

Please post for your Service Department to see

Date: 03/27/14

Affected Products: All machines with Dual Pro Chargers

Problem Description: Customers have noticed the Dual Pro chargers have a chance of overheating.

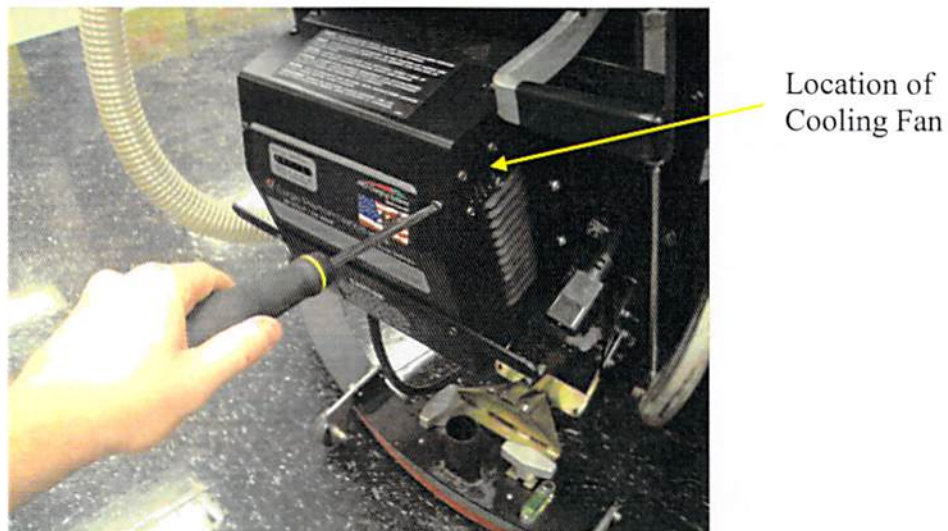
Root Cause: The cooling fan inside the Dual Pro charger fails.

Corrective Action: Create a kit to retrofit Dual Pro charging units with a new cooling fan.

Implementation Date: 04/02/14

Illustration:

Dual Pro Charger



Field Installation: Customers that need a new cooling fan, order kit number 2698441 (KIT, DP CHRGER, FAN REFURB.) and follow the instructions that are included.

**If you have questions please contact:
NSS Technical Services 800-261-3499**

TECHNICAL SERVICE BULLETIN NSS[®] Enterprises, Inc.

Please post for your Service Department to see

Date: 03/27/14

Affected Products: All machines with Dual Pro Chargers

Problem Description: The leads on the Dual Pro chargers can become corroded and inhibit the batteries ability to charge properly.

Root Cause: Due to the caustic environment of the battery compartment corrosion can form on the ring terminals and after time create a bad connection between the ring terminals and the wires.

Corrective Action: Create a kit to retrofit Dual Pro charging units with new ring terminals.

Implementation Date: 04/02/14

Illustration:

Ring Terminal Refurbishment Kit



Field Installation: Customers that need new ring terminals, order kit number 2698421 (KIT, DP CHRGR, TERM. REFURB.) and following the instructions that are included.

**If you have questions please contact:
NSS Technical Services 800-261-3499**