

Technical Service Bulletin

MODEL(S) AFFECTED: **B5, B7, T300e, T300, T500e, T500, T600e and T600**

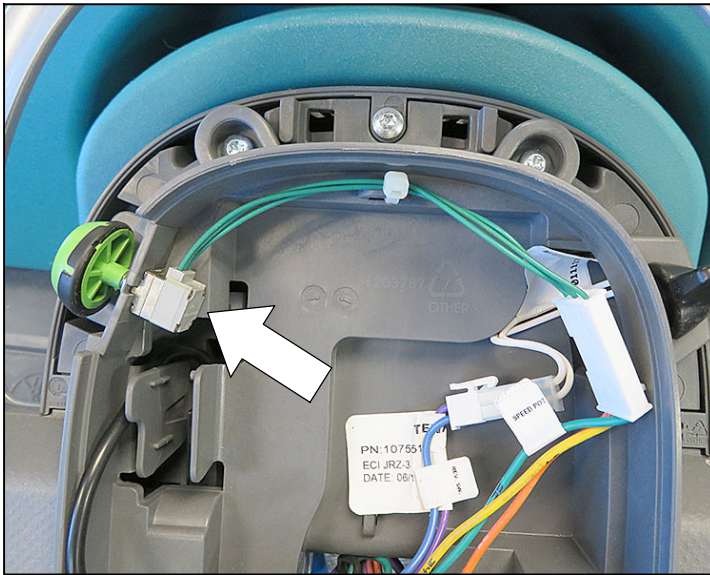
N. America Models manufactured before April 23, 2019
EMEA Models manufactured before April 18, 2019
APAC Models manufactured before April 15, 2019

SUBJECT: Speed control potentiometer failure. Over time, under normal operating use, the potentiometer's adjustable wiper may slowly wear the printed resistive strip due to vibration causing intermittent or complete propel failure.

PURPOSE: To repair potentiometer failure, order replacement potentiometer (p/n 1246392). The new potentiometer is more robust and designed with 11 distinct speed settings, making it easier for the operator to select a desired speed by the feel of each speed detent of the dial. The 11 distinct resistive settings are silver pads which provide a longer wear life.

NOTES: **Warranty Information:** Standard warranty terms apply.

The new potentiometer is a direct replacement. It does not require any specific installation instructions. The wires on the new potentiometer are all black whereas the original potentiometer are green.



New Potentiometer (p/n 1246392)

Original potentiometer (p/n 1204930)
has been discontinued.

Speed Dial Upgrade:
The redesigned speed control dial (p/n 1234365) is also available for replacement. The knurled design provides a non-slip touch for easy rotation and the black rubber over-mold serves as a speed range indicator.

