
Attention Service Manager/Parts Department

Bulletin Level: 2*

Specific Warranty Coverage: Standard Warranty Coverage

Subject: Continuous Product Improvement - Introduction of More Robust Rocker Switch Assembly

Models Affected:

Model	Description
56265002	NILFISK AX410
56265004	KENT KLENZOR-16
56265005	KENT KLENZOR-18MPH
56265000	AQUACLEAN 16XP
56265003	AQUACLEAN 16ST
56265008	AQUACLEAN 18ST
56265001	AQUACLEAN 18FLX
56265302	AX310
56265303	AX310J

Parts List Form Numbers Affected: PL56042453, PL56042506, PL56042452, and 56042465

ECO#: A-6488

Information Bulletin: N/A

Issue: In some applications, premature rocker switch failure is causing the internal switch contacts to degrade quickly (Figure 3).

Cause: This premature failure is caused by the high in-rush current characteristics required for initial vacuum motor startup.

Corrective Action:

Effective March 31st, 2011 and beginning with serial number 4000015734, the switches that had been used previously were changed to a new and improved switch:

New switch 56381823 replaced switch 56265097

New switch 56381824 replaced switch 56265107

* **Technical Service Bulletin Levels:**

Level 1: These Bulletins contain general information and are without specific warranty coverage.

Level 2: These Bulletins describe continuous quality improvements that are made to products. Specific warranty coverage may apply and if so is noted in the Bulletin.

Level 3: These Bulletins describe a quality problem that has been determined to require a mandatory update to the product. Specific warranty coverage is as noted in Bulletin.

Figure 1:
Remove panel and
switch assembly



Figure 2:
Press in the locking tabs
and release the switch
from the panel

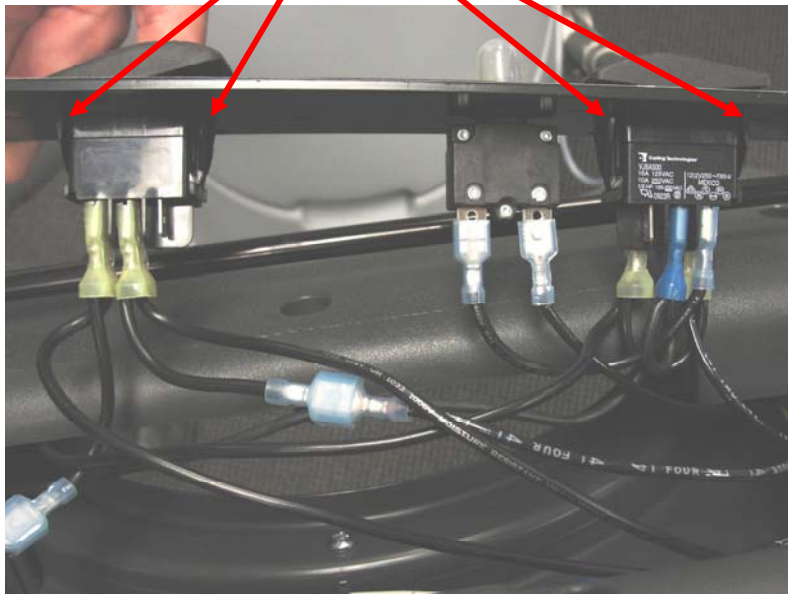


Figure 3:
Degraded contacts in
old switches 56265097
and 56265107



Figure 4:
Replacement switch
shown

