# Warranty

# [-] Limited Warranty **PE400BU Burnisher**

To Qualify for this warranty:

- Machine must be registered at the time of purchase on a form provided by Amano Pioneer Eclipse<sup>®</sup> Corporation. Your
   Amano Pioneer Eclipse Distributor is responsible for the registration of your machine. Please cooperate with your
   Distributor in supplying necessary information on the card.
- The machine must have been purchased from Amano Pioneer Eclipse or an authorized Amano Pioneer Eclipse
   Distributor.
- This warranty extends to the original purchaser only and is not transferable to subsequent owners.

#### TIME PERIODS

Propane Engine warranted by engine manufacturer for (2) years.
 Batteries warranted by battery manufacturer for (1) year.
 Valve train warranted by Amano Pioneer Eclipse for (1) year.
 NINETY (90) DAY WARRANTY - For the model PE400BU.

Warranted to be free from defects in material and workmanship for a period of ninety (90) days from the date of purchase by the original owners. (See Exclusions.)

#### EXCLUSIONS (Not Covered by Warranty)

- Parts that fail through normal wear by reason of their characteristics (cords, pads, belts, wheels, or other consumable
  parts).
- This warranty does not extend to parts affected by misuse, neglect, abuse or improper maintenance. All defective parts
  must be returned to the Distributor for credit.

#### THE OBLIGATION OF AMANO PIONEER ECLIPSE CORPORATION

- The obligation of Amano Pioneer Eclipse under this warranty is limited to repairing or replacing, at its option, any part
  which is proven to be defective in material or workmanship under normal use for the applicable period stated above.
- Warranty repairs will be made by your Amano Pioneer Eclipse Distributor without charge for parts and labor. They will be compensated with a warranty labor rate of \$45.00 per hour.
- Parts repaired or replaced under this warranty are warranted only during the balance of the original warranty period. All defective parts replaced under these warranties become the property of Amano Pioneer Eclipse.

## WARRANTY SERVICE

To obtain warranty service, take your machine and proof of purchase to any authorized Amano Pioneer Eclipse Distributor. Amano Pioneer Eclipse will not reimburse expenses for service calls or travel. For the Distributor in your area, call Amano Pioneer Eclipse Customer Service Department at 800-367-3550 or 1-336-372-8080. If you are dissatisfied with the service that you receive, call or write Amano Pioneer Eclipse Customer Service Department for further assistance.

# INSTRUCTIONS AND CONDITIONS FOR WARRANTY REIMBURSEMENT

- Order replacement part: Orders will be processed and charged, as normal procedure.
  - Call APEC for R/A number.
- You will need the Engine Serial Number, Machine Serial Number, and the Machine Model Number.
- Parts must be returned, accompanied with the R/A number to be eligible for warranty credit.
- All Warranty Parts will be shipped prepaid UPS Ground, any other method will be at the recipients expense.
- Freight on any Warranty Part after 30 days must be paid for by the Purchaser.
- Warranty labor rate is 45.00 per hour.
- Credit will be issued upon completion of the above steps, at above rates.

### DISCLAIMER OF CONSEQUENTIAL

AMANO PIONEER ECLIPSE DISCLAIMS ANY RESPONSIBILITY FOR LOSS OF USER TIME OF THE AMANO PIONEER ECLIPSE MACHINE OR ANY OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGE EXCEPT AS STATED IN THE WARRANTY APPLICABLE TO EACH MACHINE. EXCEPT AS STATED IN SUCH WARRANTIES, THE COMPANY DOES NOT OTHERWISE WARRANT ANY MACHINE AND NO WARRANTY, EXPRESS, IMPLIED OR STATUTORY IS MADE BY THE COMPANY.